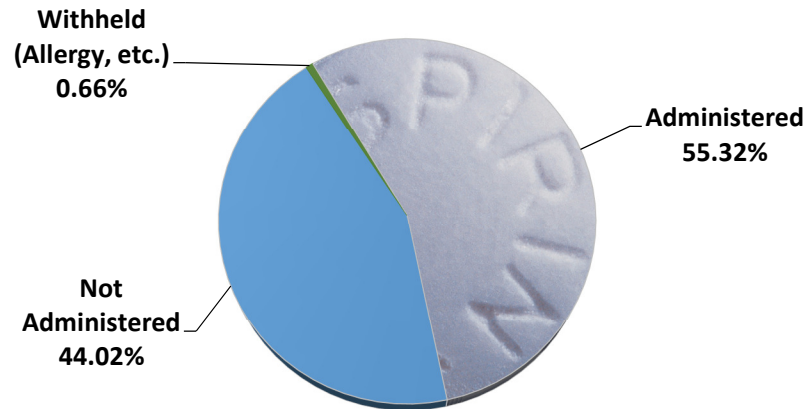


Improving Basic Cardiac Care

According to TEMSIS data, New Hampshire EMS providers were only insuring Aspirin was received by about 50% of patients with cardiac chest pain. Considering Aspirin for cardiac chest pain is a national standard for all levels of healthcare, this rate should be higher. Documenting that a patient received Aspirin in the narrative can be convenient and is helpful for patient care handoff. However, for New Hampshire EMS Services to get credit for insuring their patients received Aspirin, and therefore fulfilling the chest pain protocol, the documentation of Aspirin must also be done in the medications section (see below).

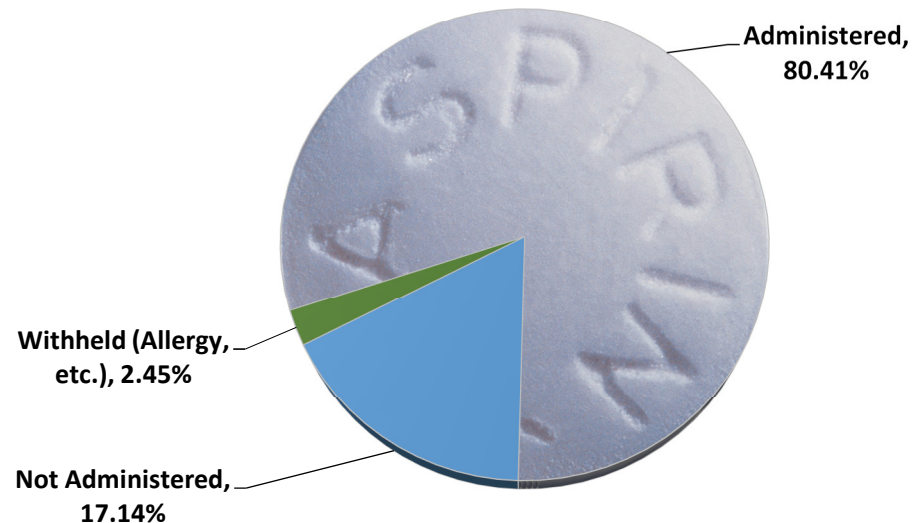
Aspirin Administration November 18, 2013 through December 18, 2013



After initiating changes in TEMSIS and educating providers about where to document Aspirin administration, we are pleased to reveal that over the last 30 days, NH EMS providers are providing Aspirin to patients with cardiac chest pain at 80% of the time! This is great news and better reflects the care we knew NH EMS providers were giving all along.

However, there is still room for improvement! A QA review of the full runforms-including the narratives of the 17% of cases where no Aspirin was given show that there are still cardiac chest pain patients who did not receive Aspirin as part of their care protocol!

Aspirin Administration November 18, 2014 through December 18, 2014



Many patients are taking Aspirin before EMS arrival because 911 or a family member told them to do so. It's important to document that Aspirin administration in the Vitals|Rx|Add Med of your electronic patient care report.

Prior to arrival administration of Aspirin should be documented here.

The screenshot displays the ImageTrend EMS Service Bridge interface. At the top, there is a navigation bar with 'Incidents' selected. Below this is a search and utility bar. The main content area shows a patient record with tabs for 'Vitals/Rx', 'Tx', 'Narrative', 'Billing', and 'Signatures'. The 'Vitals/Rx' tab is active, showing a table for 'Barriers To Patient Care' and a form for adding medication. The form includes fields for 'Prior to Arrival?' (set to 'Yes'), 'Crew Administering Med' (set to 'Not Available'), 'Medication Name' (set to 'Aspirin (ASA)'), 'Dosage' (324.00), 'Dosage Unit' (MG), and 'Route' (Oral). A 'Comments' field contains the text 'Instructed to self administer by E911...'. A list of complications is visible, including 'Altered Mental Status', 'Apnea', 'Bleeding', and 'Bradycardia'. The bottom of the form has buttons for 'Save & New', 'Save', 'Cancel', and 'Delete'. On the right side, there are vertical indicators for 'Response Times', 'Validation: 0', and 'Active Protocols'. The footer of the page reads '© 2014 ImageTrend, Inc.'