**Blackouts and Power Outages**

**MAIN POINT(S) / KEY MESSAGES:**

1. Power outage is expected to last until ###
2. Crews are working to restore power. Report power outages to your utility provider.
3. Check on your family, friends and neighbors, when it is safe to do so.

**NOTES**:

Report power outages to your utility provider:

* Eversource: (800) 662 7764
* Liberty Utilities: (855) 349-9455
* NH Electric Co-op: (800) 343 6432
* Unitil: (888) 301-7700

Customers without power should continue to call their service providers at least daily until power is restored.

Warming/Cooling Center contact information:

**Be Safe During a Blackout or Power Outage**

* Keep refrigerator and freezer doors closed. An unopened refrigerator will keep cold for 4 hours and a full freezer will keep the temperature for about 48 hours.
* Leave one light on so that you will know when the power comes back on.
* Turn off the electrical equipment you were using when the power went out.
* Use flashlights for emergency lighting. Candles can cause fires.
* Only use your generator outside of your home, do not run it inside a home or garage or connect it to your home's electrical system.
* Monitor the weather and plan accordingly.
* Do not touch any electrical power lines and keep your family and pets away from them. Call 9-1-1 to report downed power lines.
* Remember to help your neighbors who may require special assistance--infants, elderly people and people with access and functional needs.

**Be Safe After a Blackout or Power Outage**

* Throw away any food that has been exposed to temperatures 40°F for 2 or more hours or that has an unusual odor, texture, or color. When in doubt, throw it out.
* If food in the freezer is colder than 40°F and has ice crystals on it, you can refreeze it.
* Contact your doctor if you are concerned about medications having spoiled.

**ANTICIPATED TOUGH QUESTIONS**: